



Communicating Across Differences

From A.C.E. Learning and Performance Solutions

“My green thumb came only as a result of the mistakes I made while learning to see things from my plant’s point of view.” Will Rogers

Program Goal

To communicate in ways which are well-received and inspire action.

Learning Outcomes

Participants in this program will be able to:

- Respect and value individual strengths and differences
- Reframe beliefs and assumptions about various operating styles
- Listen to understand
- Enhance interpersonal effectiveness
- Optimize team relationships
- Reduce conflicts

Program Specifics

Audience: All employees

Duration: 8 hours

Class size: Maximum 15

Learning Methodology:

- Current best practices in Adult Learning Methodology
- Practical, engaging, experiential, and interactive